



CONTRACTOR ORDER FORM NOTES

Please plan ahead! Whenever possible order well in advance of a planned job. We can't guarantee immediate availability of your chosen items. For UPS ground shipping please allow up to two weeks for delivery of your order. For faster delivery or special handling please call us to make arrangements.

TO ORDER:

Order with a VISA, MasterCard, Discover or American Express or set up an account call (610) 856-1961

- Monday thru Friday 8:00 am to 5:00 pm (EST)

OR

Fax your order to (610) 856-1920 anytime!

OR

Order from www.hovertrowel.com

*SHIPPING (PLEASE READ)

Due to the diversity of the sizes and weights of our product line, it is impossible to pre estimate freight costs accurately.

- If you wish to be notified of the shipping costs before we send your order please write notify in the shipping line on the front of the order form. UPS ground shipping is used whenever possible.
- If you wish to use your own UPS account number please write the account number in the shipping line on the front of the order form.

CREDIT ACCOUNTS

Contact us for information on setting up an approved credit account with net 30 day payment terms. **Note:** You must have a pre-approved account to pay with a check.

CONDITIONS OF SALE

This catalog supercedes all previous catalogs. Prices, terms and conditions are subject to change without notice. Errors in pricing on customer or-

ders will be resolved by the current catalog.

PENALTIES

Accounts exceeding 30 day terms will be subject to penalty.

CLAIMS FOR DAMAGES

Any Claims for damages on HoverTrowel products in shipment must be made by the consignee with the carrier.

RETURNED GOODS*

HoverTrowel policies for the return of goods are as follows:

1. Tools ordered incorrectly*
These may be returned for credit less twenty percent (20%) restocking charge to cover inspection, new boxes and strapping.
2. Tools sent incorrectly*
These tools may be returned to us and exchanged for correct tools.
3. Defective tools*
Any tools found to be defective may be returned for inspection and replacement. **NO TOOLS WILL BE ACCEPTED FOR RETURN OR EXCHANGE WITHOUT PRIOR WRITTEN AUTHORIZATION** from our main office in York, Pennsylvania. **PLEASE DO NOT RETURN TOOLS BY PARCEL POST.**

*Tools returned for credit or exchange must have a return authorization issued within 30 calendar days of consignee's receipt of factory shipment.

MAIL ORDER FORM TO OR CALL:

HOVERTROWEL, INC.
5048 SPRUCE LANE, MOHNTON, PA 19540
ph. (610) 856-1961

FAX ORDER FORM TO:

(610) 856-1920

ORDER ONLINE

www.hovertrowel.com

